



## PayStay Fees Guide

The following fees apply to your use of the PayStay service.

### Parking Fees

Parking Fees vary based on the Parking Facility you are using, the time of day you are electing to park and the duration of your Parking Event. The relevant Parking Operator will publish the Parking Fees which apply to the Parking Facility which you are using in the vicinity of the location you have elected to park. Please inform yourself of the relevant Parking Fees by referring to such signage or by contacting the Parking Operator directly.

### PayStay Reminder Service Fees

PayStay Reminder Service fees are deducted from your PayStay Account for each reminder notification dispatched to your phone within the PayStay App or as an SMS message. The PayStay Reminder Service Fee is 34c per notification regardless of whether this is received within the PayStay App or as an SMS message.

### PayStay Driving Reminder Service Fees

PayStay Driving Reminder Service fees are deducted from your PayStay Account for each reminder notification dispatched to your phone within the PayStay App or as an SMS message. The PayStay Driving Reminder Service Fee is 34c per notification regardless of whether this is received within the PayStay App or as an SMS message.

### Account Administration Fees

Account Administration Fees may be applied for the use of the PayStay service. There is no Account Administration Fee currently applicable

### Processing Fee

A fee of \$5.00 may be applied to process a refund of monies in your account that may be required in certain circumstances. Note that such fee will not be applied in those circumstances where a refund is required due to any error on the part of the PayStay service that has resulted in the incorrect deduction of monies from your credit card or PayStay account.

### Account Deactivation Administration Fee

An administration fee of \$10.00 will apply to deactivate any dormant accounts (as described by clause 5.3 of the PayStay Terms of Use) or to lodge any unclaimed monies with the State Revenue Office that we are required to.

### Transaction Fees

Transaction Fees may apply depending on the Parking Facility you are using. Transaction Fees will vary between Parking Operators. Please check the parking fee signage or the website of the Parking Operator whose Parking Facility you are using, or [click here](#) for information about transaction fees that apply.

### Credit Card Transaction Charges

Credit Card Transaction Charges may apply depending on the Method of Payment (type of credit card) you elect to use with your PayStay Account. A schedule of applicable Credit Card Transaction Charges will be published for any credit cards where Credit Card Transaction Charges do apply.

Please note that there are currently no credit cards registered with PayStay for which such Credit Card Transaction Charges apply.